

JOJO PAUL T  
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OMAN, Muscat  
Contact Number: +968 94976902



## CAREER PROFILE

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A data center supports professional offering extensive experiences and thorough knowledge of multi-domain (VMware, Windows, and Linux), DC &DR infrastructure, IT network systems, firewalls, and overall 9 +years' experience.

## CERTIFICATION

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Course	Issued By	Year	Certification Number
Azure AZ-900	Microsoft	2022	I133-9724
VMware Certified Technical Associate	VMware	2022	VMW-03059673D-03002723
Azure AZ-104	Microsoft	Pursing	

## PROFESSIONAL PROFILE

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A dynamic professional with over 9+ years of experience in Information Technology as a Wintel Server Administrator.

### 1. Role: System Administrator (23 March 2022 to Present) OETC. – Muscat, Oman.

Presently I am working as a System administrator at OMAN Electrical and Transmission Company in a contract.

#### Responsibilities as a System Administrator:

1. **VMware Administration**- create, delete, maintain and administrate the virtual machines.
2. **Backup management \_commvault** - Schedule backup, Restore, Report generations, and Create new backup rules
3. **Group policy management** – Default security settings, Install Soft wares, biometrics and laps.
4. **Data center administration** – Physical installation of servers, acting on DCE alarms, UPS, cooling devices, and other IT devices maintenance and management.
5. **AD Management** - Service account creation, creating mail groups, and other resources.
6. **WSUS\_ Patch Management** – Push all the latest patches through the WSUS server.
7. **Server Vulnerability\_ Qualis** – Works on the vulnerability alerts and mitigates the risk.
8. **Third-party monitoring software** – works on desktop central, ADmanger and OPmanger.
9. **DHCP server** – Maintain and manage the DHCP server.
10. **Linux Machines management** – Works on Linux system management
11. **DNS Management.**

12. **Esign** – The meeting management software maintenance.

**2. Role: Senior Application Support Engineer (1<sup>st</sup> November 2018 to Present)**  
**Onward group. – Trivandrum, India**

I worked as a senior Application support engineer on an Infosys GST project at Trivandrum, Kerala, India

**3. Role: Server Management (Wintel) (14<sup>th</sup> January 2014 to 30<sup>th</sup> 2018 October)**  
**Wipro Limited. – Mysore, India**

I have 5 years of rich experience with the leading IT MNC Wipro limited and during this 5 years period with Wipro, I served different projects and roles with various Wipro clients.

A brief description of the different roles and responsibilities is given below:

**A) Responsibilities as a senior windows server admin**

- ✓ Managing DC & DR windows servers' infrastructure with the physical and virtual environment.
- ✓ Windows Server 2019, 2016, 2012 R2, Hyper-V virtualization configuration for servers.
- ✓ Windows Server 2019, 2016, 2012R2 installation, deployments, troubleshooting and automation.
- ✓ Download and Install the latest Microsoft-released OS security patches via the WSUS server.
- ✓ Maintain the storage space by adding and removing the LUN and coordinate disk failure in storage with relevant vendor and domain teams.
- ✓ Analyzing System logs and identifying potential issues with servers.
- ✓ Add & modify the DNS entries, zones etc.
- ✓ Troubleshoot server hardware and software issues and escalate accordingly.
- ✓ Proactively monitor systems health by physically inspecting the environment and utilizing provided tools.
- ✓ Troubleshooting the server issues like authentication, permission, replication, and group policies
- ✓ Perform the failover cluster manually in case of node failure
- ✓ Maintain the Active directory ( create, delete and edit AD Id )
- ✓ Applying server Operating System updates, patches, and configuration changes on Wintel servers
- ✓ Monitor the server performance (CPU utilization, memory utilization).
- ✓ Proficient in ITIL concepts for Change Management and Configuration Management.
- ✓ Responsible for configuring the infrastructure and installing applications on Windows IIS 7 hosted platform.
- ✓ Working with application teams examining deployment requirements (hardware and software requirements).
- ✓ Configuring FTP folder and its authorization

#### 4. Role: Team Leader and Quality Controller (07th June 2013 to 30th September 2013)

**Manpower Group Services India Pvt. Ltd-Bangalore, India**

- ✓ Responsible as a Team Leader and Quality Controller for a **GOOGLE** project.

### FUNCTIONAL SKILL AREAS AND KEY STRENGTHS

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- ✓ Azure Fundamentals, Resource, Resource group, Azure Ad, Azure VM.
- ✓ VMware Administration.
- ✓ Windows Server 2022, 2019, 2016, 2012, 2008R2.
- ✓ Backup\_ Commvault
- ✓ Hyper-V.
- ✓ Network Administration.
- ✓ Basic SQL server support.
- ✓ AV (Symantec, McAfee, Sophos, deep security)
- ✓ IBM & Fujitsu chassis hardware management.
- ✓ Networking components.
- ✓ Active Directory & DNS Administration.
- ✓ Browsers' based apps
- ✓ Other: Strong assessment/analyzing, troubleshooting, & efficient problem-solving and multi-tasking abilities, Customer service oriented – Good communication skills used to support various technical issues and desktop operation queries, A Team player/leader- Capable of integrating with and developing effective workgroups, Excellent verbal & written communication skills, able to relate well with people.

### EDUCATION

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Have a good academic background. Conducted several presentations at the college level and participated in all activities in the college.

Course	Board / University	Mode of study	Institution	Year of Pass out	Aggregate Marks (%)
MCA	Bangalore University	Regular	Krupanidhi Degree College, Bangalore	July 2013	70%
BCA	MG University	Regular	NCIT Chalakudy.	July 2009	59%

XII	Board of Meerut	Regular	St. Joseph Higher Secondary School, Meerut.	June 2006	59%
X	Kerala Board	Regular	Vimala Higher Secondary School Vellikulangara.	June 2003	64%

## PERSONAL PROFILE

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Father's Name : T.J PAUL  
 Date of Birth : 01-07-1988  
 Sex : male  
 Nationality : Indian  
 Marital Status : Married  
 Mother's Name : Celena Paul  
 Languages known : English, Hindi, Malayalam, Tamil  
 Hobbies : Reading.  
 Contact No : +968 94976902  
 Permanent Address : Thulaparambil house, kuttichira (PO), Thrissur, Kerala

### Passport Details

Passport number : L9771258  
 Date of Issue : 09/06/2014  
 Date of expiry : 08/06/2024

## REFERENCES

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| 1. Litty M Thomas.<br>Delivery Manager in Wipro Limited.<br>Contact No: +91-9632211100<br>Litty.thomas@wipro.com | 2. Manjunath M N.<br>Program manager in Wipro Limited.<br>Contact No: +91-9663076699<br>Manjunath.nagendra@wipro.com |
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## DECLARATION

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I hereby declare that the above-stated facts and figures furnished by me are true to the best of my knowledge and belief.

**JOJO PAUL.T**